

Mr. Cooper Hackers Stole ~15 Million Users' Data

"Phishing, scams and social engineering"

A recent cyberattack has exposed the data of 14.7 million customers who have, or previously had, mortgages with ... Mr. Cooper (previously Nationstar Mortgage LLC) ... a Dallas-based mortgage lending firm that employs approximately 9,000 people. ... The lender is one of the largest servicers in the United States, servicing loans of \$937 billion.

...

The exposed data puts impacted individuals at risk of phishing, scams, and social engineering attacks, while bank fraud and identity theft are also possible. [Victims] are urged to remain vigilant against unsolicited communications and enroll in the offered 24-month identity protection service. ... The information that has been exposed to cybercriminals includes:

Full name,
Home address,
Phone number,
Social security number (SSN),
Date of birth,
Bank account number.

Who is at risk? Jonathan Greig clarifies—["Cyberattack leaked data"](#):

"Anyone"

Mr. Cooper ... says it has more than 4.3 million customers. ... In total, 14,690,284 people were affected. ... The company is the largest nonbank mortgage servicer in the U.S, providing servicing and originations for homeowners throughout the country.

...

The data accessed may have been from:

Anyone whose mortgage was acquired or serviced by Nationstar Mortgage or Centex Home Equity.

Anyone whose mortgage is or was serviced by a sister brand of Mr. Cooper.

Anyone who Mr. Cooper may be or previously was the servicing partner of your mortgage company.

If you previously applied for a home loan with Mr. Cooper.

Horse's mouth? Jay Bray is the chairman and CEO of Mr. Cooper Group—["Update on Recent Cyber Incident"](#):

We take our role as a mortgage company very seriously, and there is nothing more important to us than maintaining our customers' trust. I want you to know how sorry I am for any concern or frustration this may have caused. Making the homeownership journey as smooth as possible is our top priority, and we intend to make this right for our customers.

To read the complete article see:

<https://securityboulevard.com/2023/12/mr-cooper-pii-hack-richixbw/>